



**Oregon Construction Contractors Board**

700 Summer St. NE, Suite 300

PO Box 14140

Salem, Oregon 97309

(503) 373-2007 FAX

[www.ccb.state.or.us](http://www.ccb.state.or.us)

**FOR IMMEDIATE RELEASE:**

DATE: January 12, 2006 (06-04)

CONTACT: Gina Fox (503-378-4621 Ext. 4016)

**Construction Contractors Board Enhances Consumer Help Website**

The Oregon Construction Contractors Board (CCB) rolled out its new website, [www.oregon.gov/ccb](http://www.oregon.gov/ccb), on Thursday, January 12, 2006. The new consumer help page offers a more user friendly layout, helpful tips on hiring a contractor and an enhanced contractor license search.

Board members put together a task force in October, 2005 to review the information a consumer received from the website when searching the complaint history of a construction contractor. At the December board meeting, board members approved the task force's recommendations to the website.

One of the biggest changes to the website— outside of the layout— is when checking a contractor's license, the website now offers the dispute (complaint) history that a consumer could have ordered by mail, as well as disciplinary actions taken by the CCB. Personal information of complainants is not listed on the website for privacy reasons.

The agency licenses more than 42,000 contractors and most construction projects are successful and problem-free.

The improved CCB website, Consumer Help page has been under production over the last three months and is an important part of the agency's effort to provide consumers with the tools they need to make informed buying decisions.

“We believe that it is our job to increase consumer awareness, educate consumers and provide information needed to make wise decisions,” says Craig P. Smith, Administrator for the CCB.

The old CCB website at [www.ccb.state.or.us](http://www.ccb.state.or.us) continues to be available during the transition of information. In the next several days, users will be automatically redirected to the new site.

Anyone who is paid to repair, improve or build a home must be licensed by the CCB. Consumers can verify a contractor’s license at [www.oregon.gov/ccb](http://www.oregon.gov/ccb) or by calling 503-378-4621.

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